Here Link

User Manual

V1.5

(Software Version: Here Link V1.00.71)

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Change Record

REV.	Date	Summary of Changes	
		Item	Description
1.0	2024.02.20	-	First Edition.
1.1	2024.05.30	3.3.3.Connect Devices	Added batch configuration functionality.
1.2	2024.09.04	1.Introduction	Added support for TP900-i model.
1.3	2025.07.23	All	Updated tool-related screenshots.
		3.1.4.Modify Profile Picture	Added profile picture modification.
		3.4.2.Basic Setting	Added load and save configuration functionality.
		3.7.Toolbox	Added toolbox.
1.4	2026.06.23	All	Updated tool-related screenshots.
		3.Login	1. The first time you run it after installation, it will update the configuration first. 2. It will automatically log in by default when running.
		4.3.1.One-Click Add(USB)	Added one-click printer add function.
		4.4.2.Basic Setting	Added fuzzy search support for basic settings.
		4.5.Toolbox	1. Added mileage certificate download function to the Toolbox. 2. Added self-test page reading function to the Toolbox.
1.5	2026.08.12	4.4.5.Advanced Settings	1. Added screen resource upgrade functionality. 2. Added screen firmware upgrade functionality.

1. Introduction

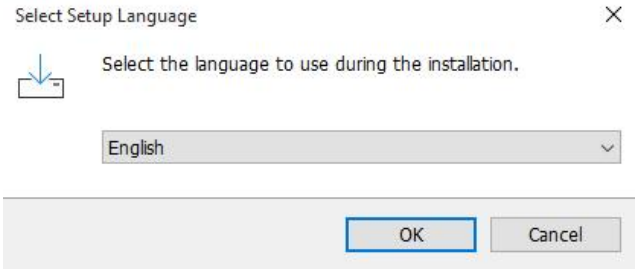
Here Link is a printer management software that can run on Windows 10 and above operating systems.

This guide mainly takes iT4S as an example for explanation. The settings may vary on different printers, please refer to the actual display.

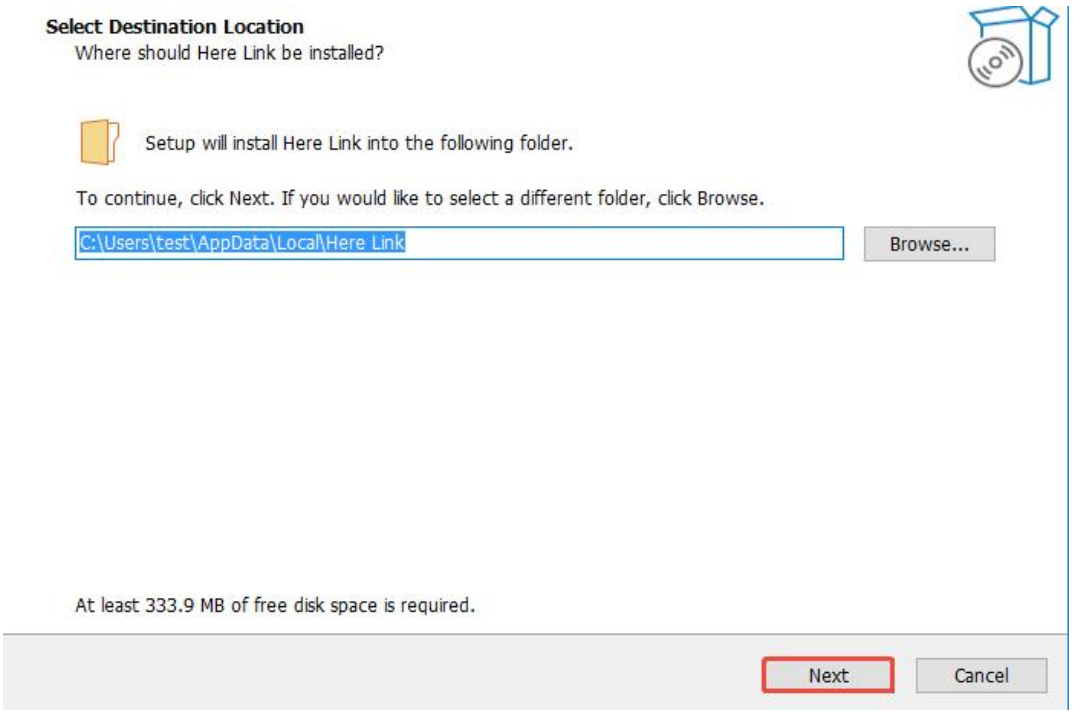
2. Installation

Note: Please download the Here Link installation package first.

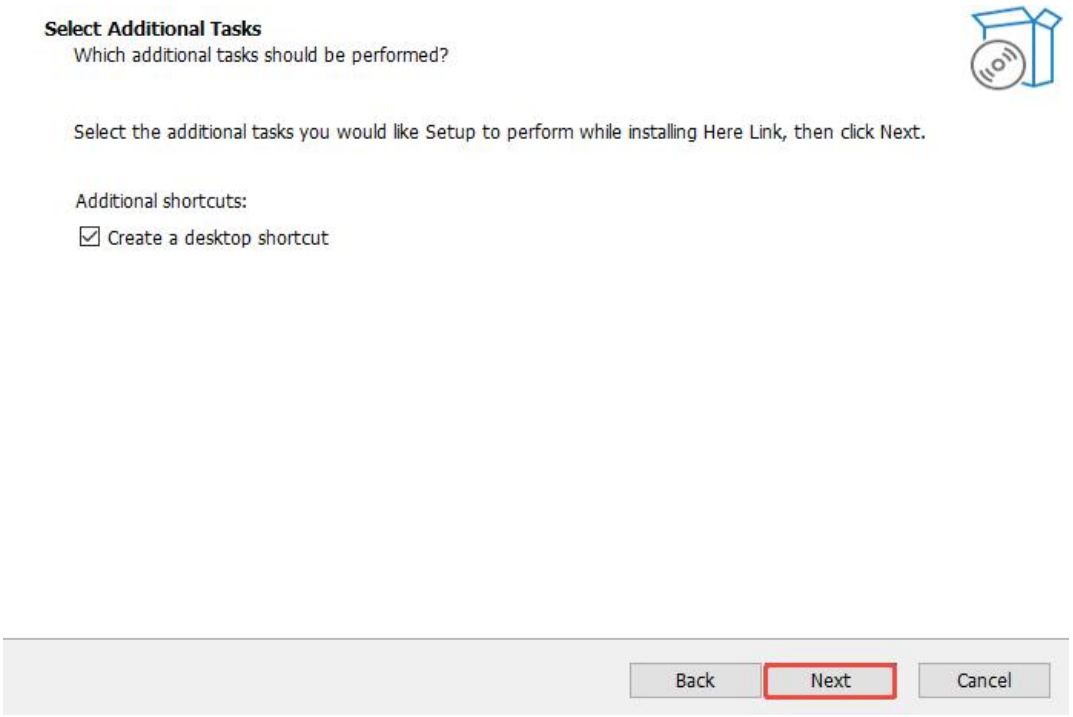
1) Double click on the installation package.
2) Select the setup language.



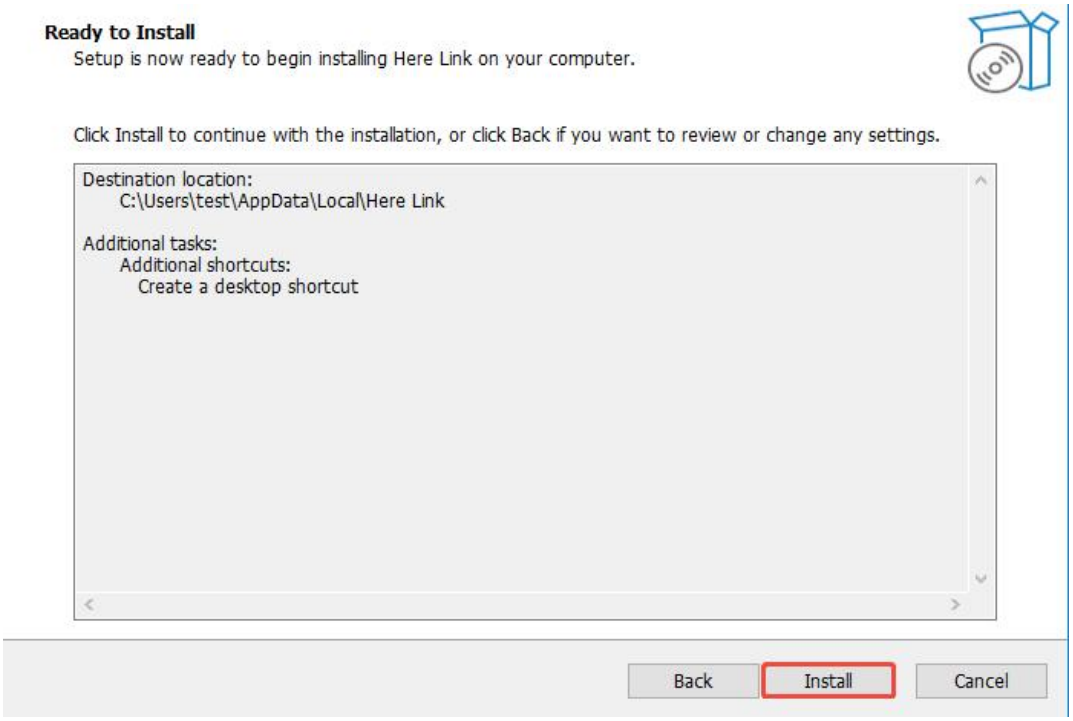
3) Select the destination location and click "Next".



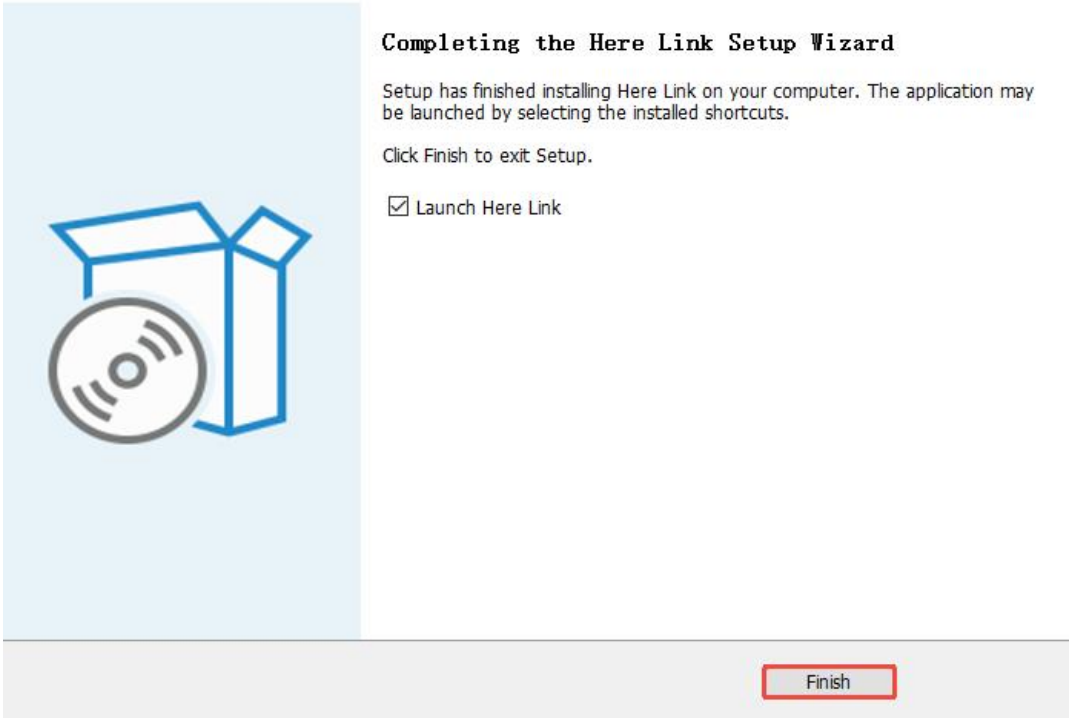
4) Select the additional tasks and click "Next".



5) Click "Install" to start installing Here Link.



6) Click "Finish" to complete the installation of Here Link.



3. Login

After running Here Link, it will automatically log in by default. Once logged in, you can manage accounts, devices, and more.

Note: The first time you run Here Link after installation, it will synchronize the configuration first.

4. Usage

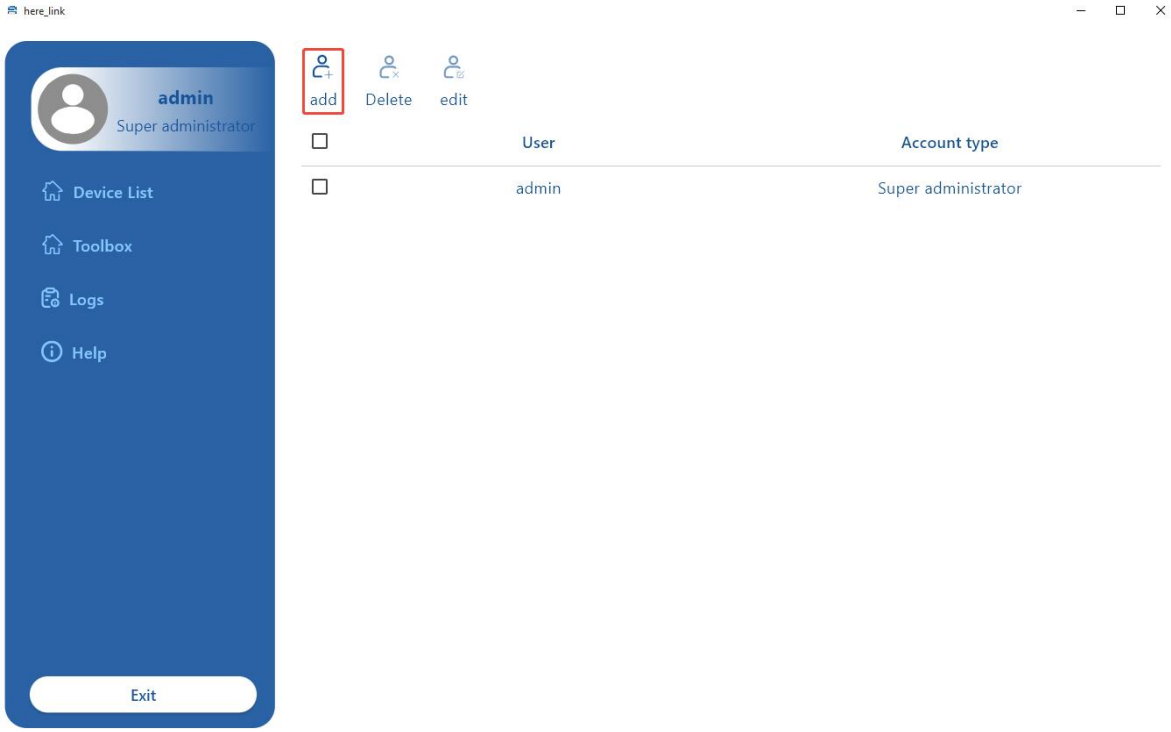
4.1. Manage Users

Only users with administrator privileges can manage users.
Administrators include:

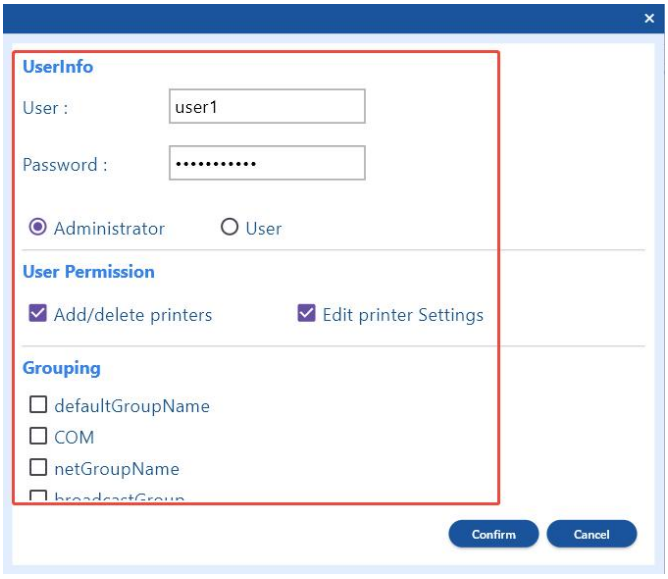
- Super administrator
- Administrator

4.1.1. Add Administrators/Users

1) Click the role in the top-left corner (e.g., "Super administrator"), then select "add".



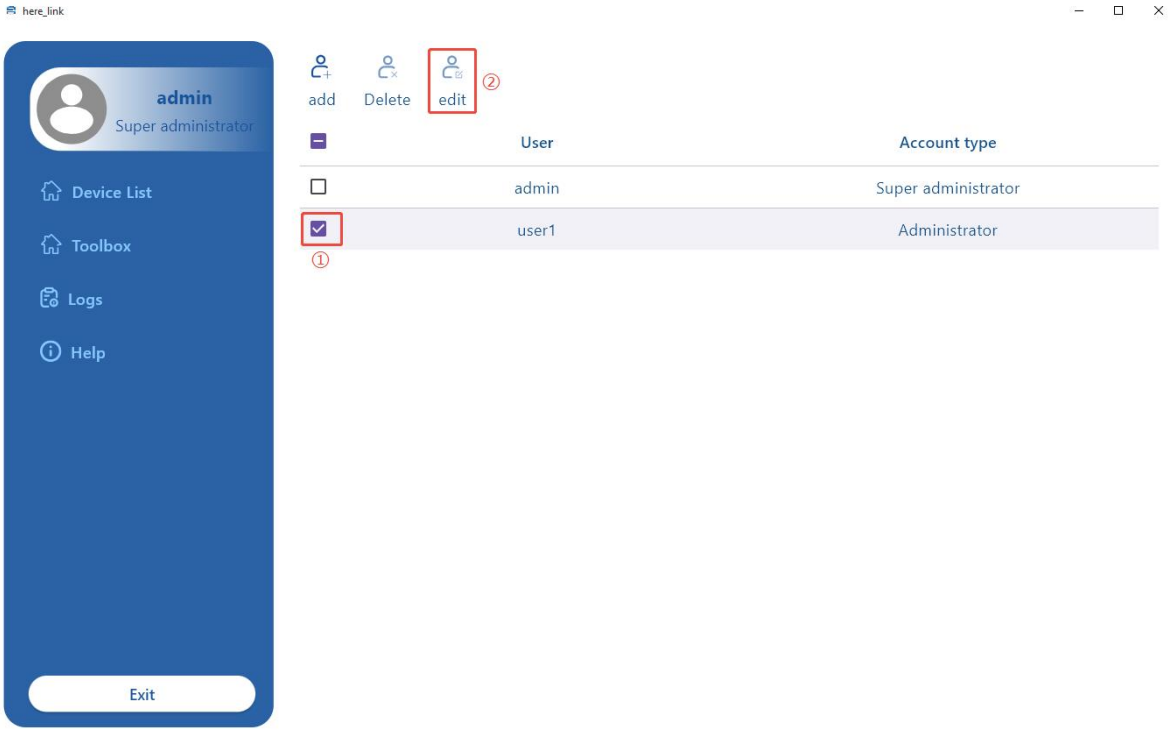
2) Configure user information, user permissions, and grouping.



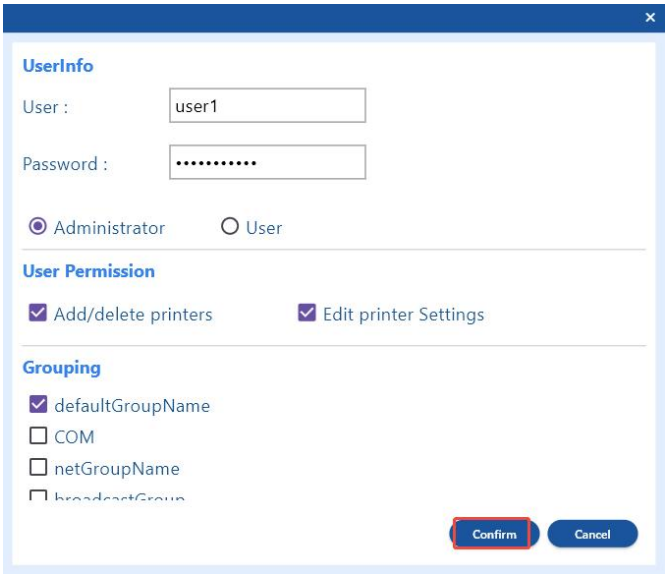
3) Click "Confirm".

4.1.2. Editing Administrators/Users

1) Click the role in the top-left corner (e.g., "Administrator").
2) Check the user you want to edit, and then click "edit".

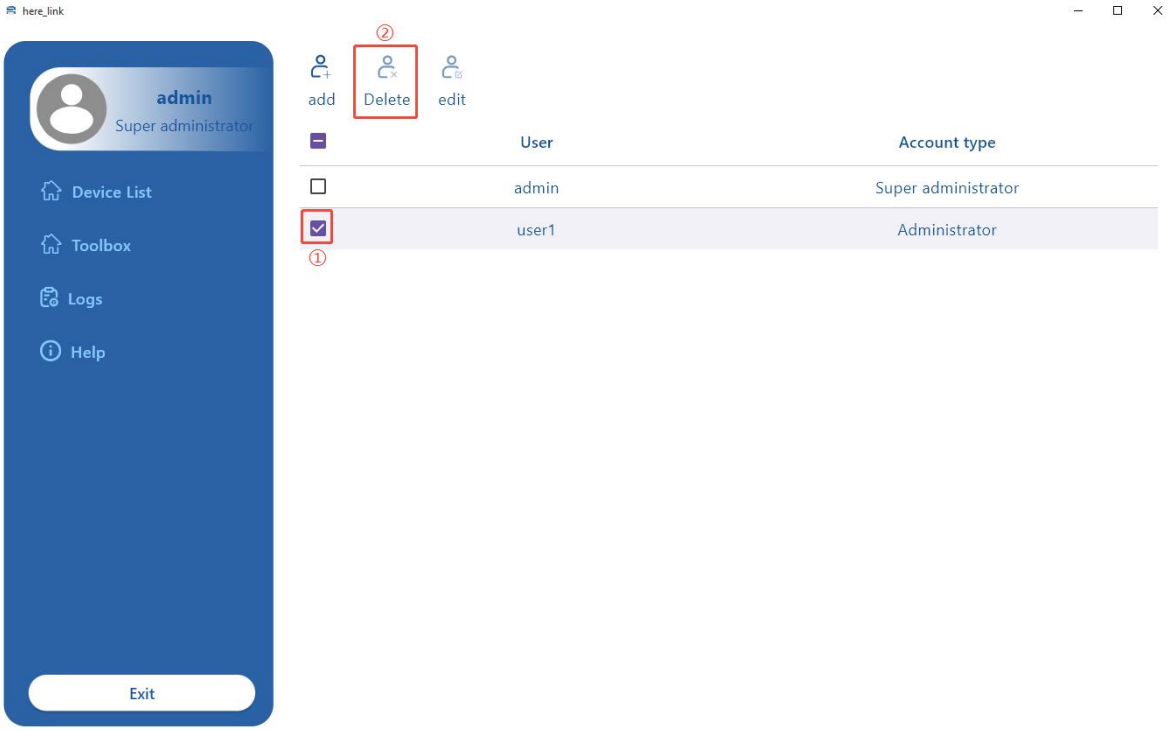


3) After editing the administrator/user information, click "Confirm".



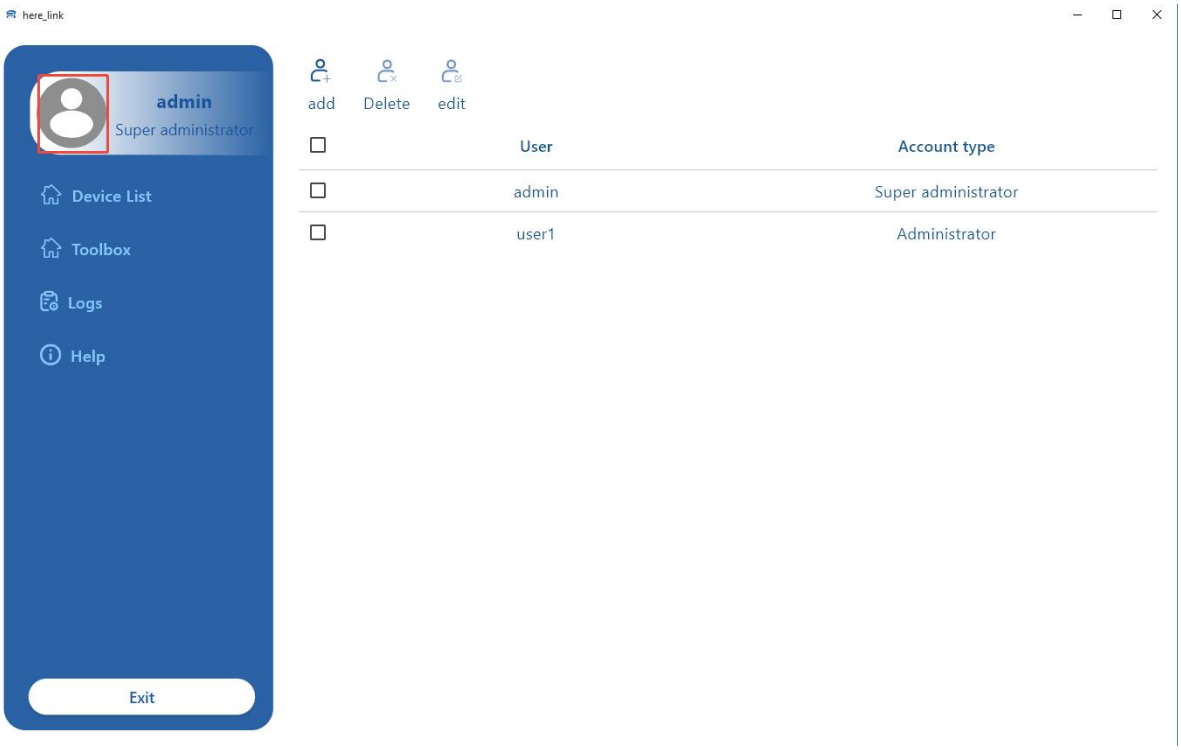
4.1.3. Delete Administrators/Users

1) Click the role in the top-left corner (e.g., "Administrator").
2) Check the user you want to delete, and then click "Delete".



4.1.4. Modify Profile Picture

1) Click the profile icon in the top-left corner.

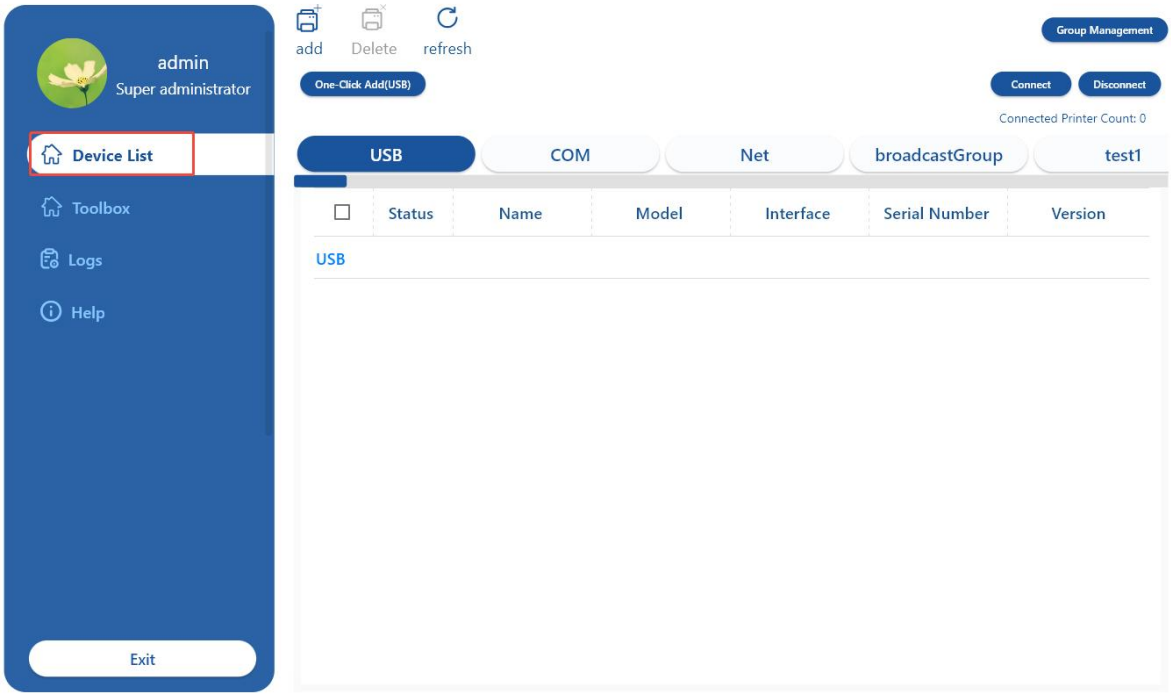


2) Select a new profile picture from your local files.

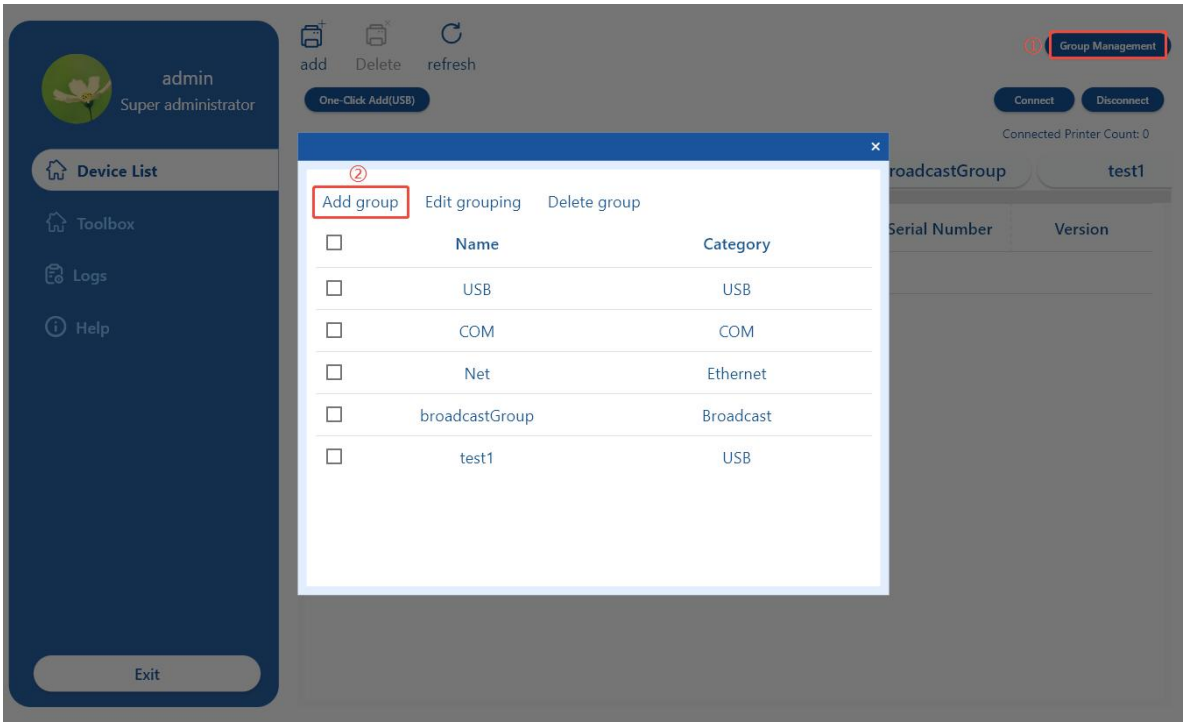
4.2. Manage Groups

4.2.1. Add New Group

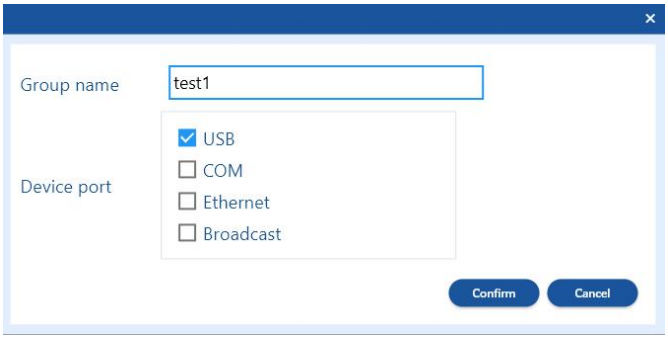
1) Click on "Device List".



2) Click "Group Management" in the upper right corner, and then click "Add group".

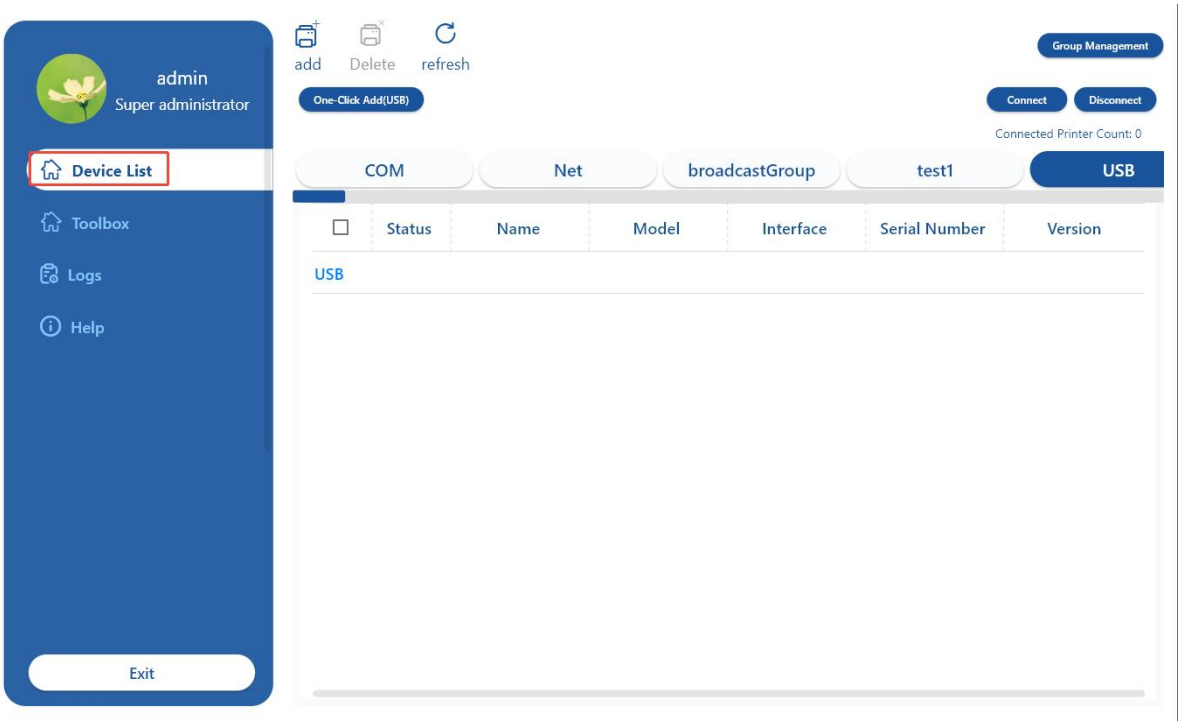


3) Enter the group name, select the device port, and then click "Confirm".

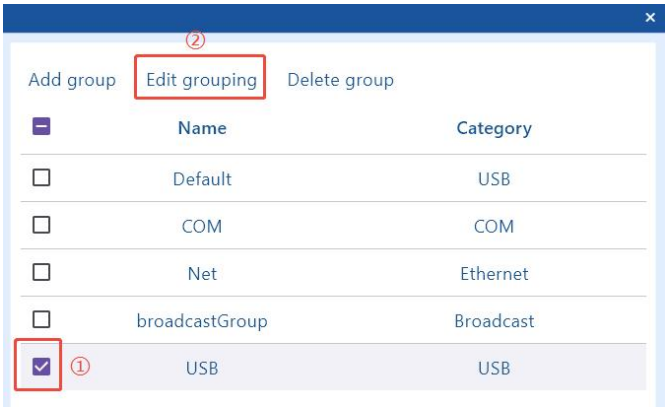


4.2.2. Modify Group

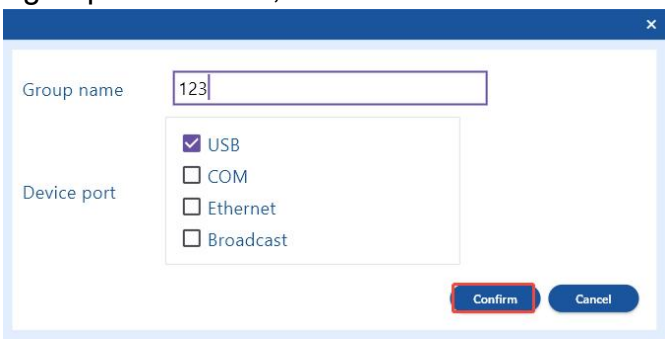
1) Click on "Device List".



2) Click "Group Management".
3) Check the group that you want to modify, and then click "Edit grouping".

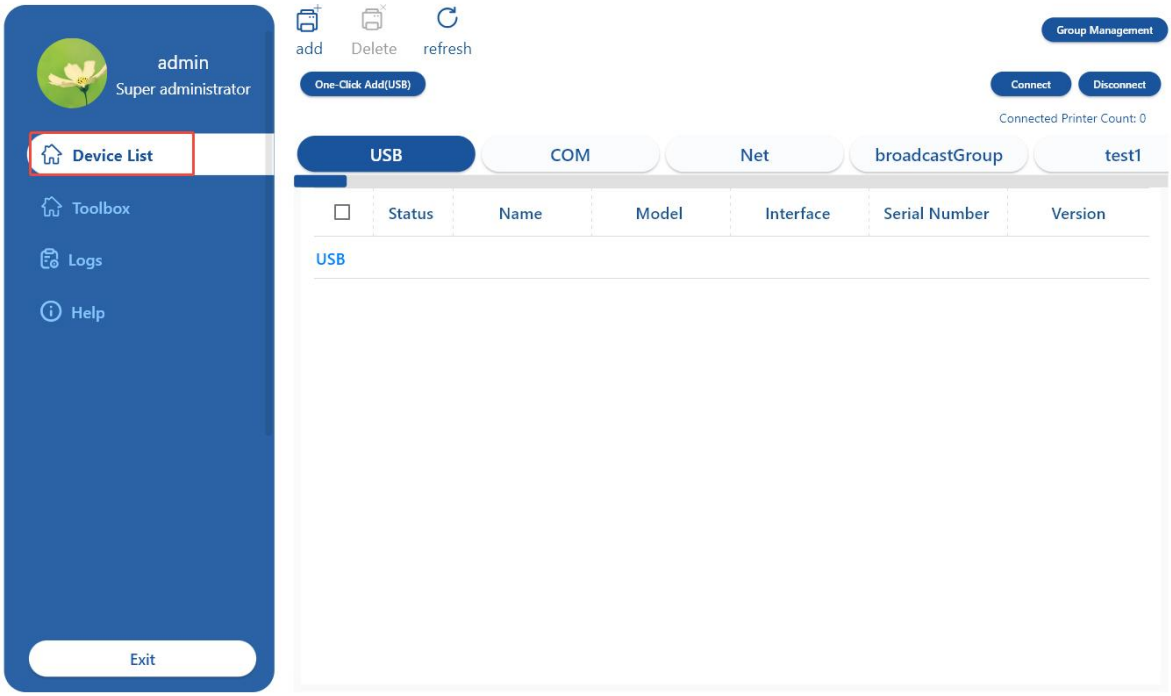


4) After modifying the group information, click "Confirm".

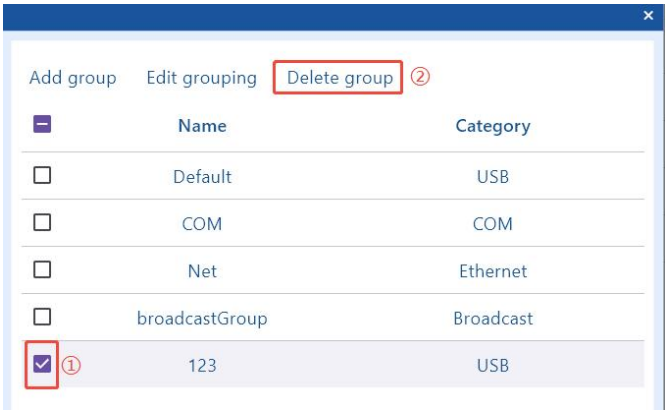


4.2.3. Delete Group

1) Click on "Device List".



2) Click "Group Management".
3) Check the group that you want to delete, and then click "Delete group".

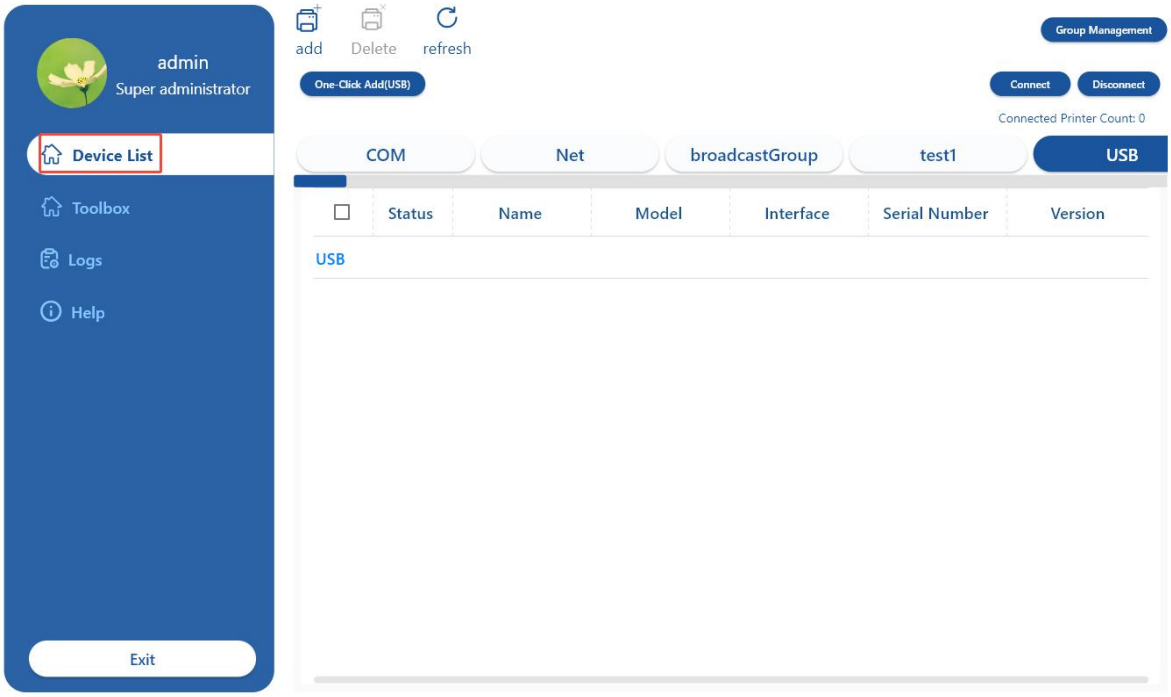


4.3. Manage Devices

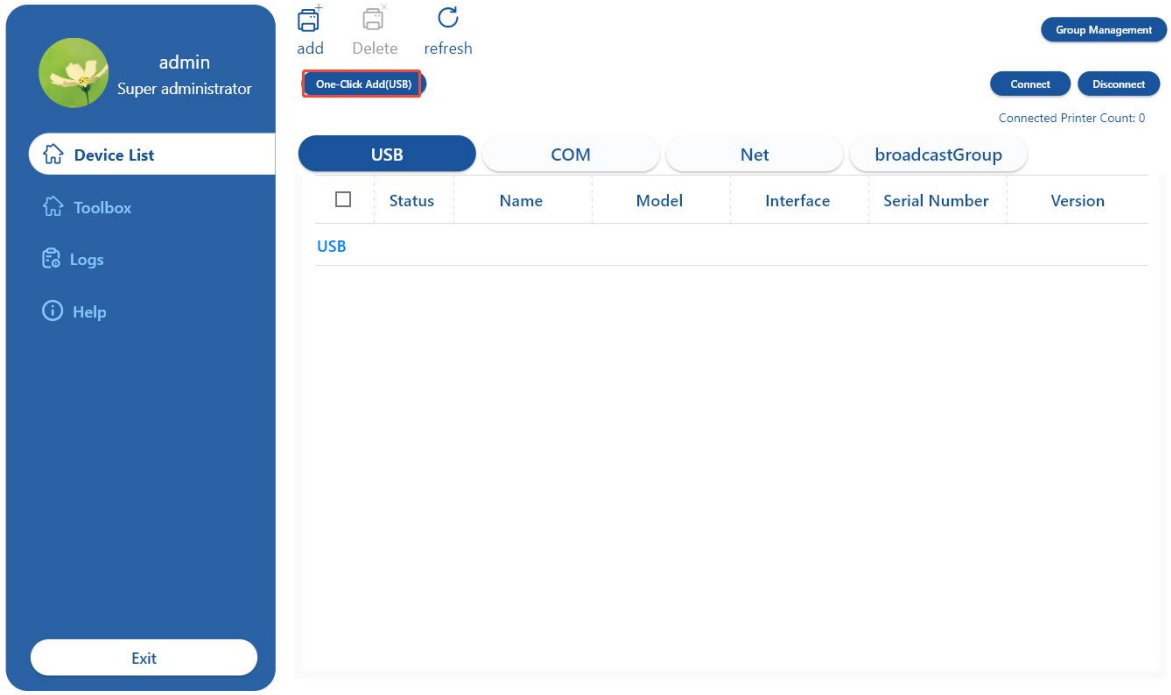
4.3.1. One-Click Add(USB)

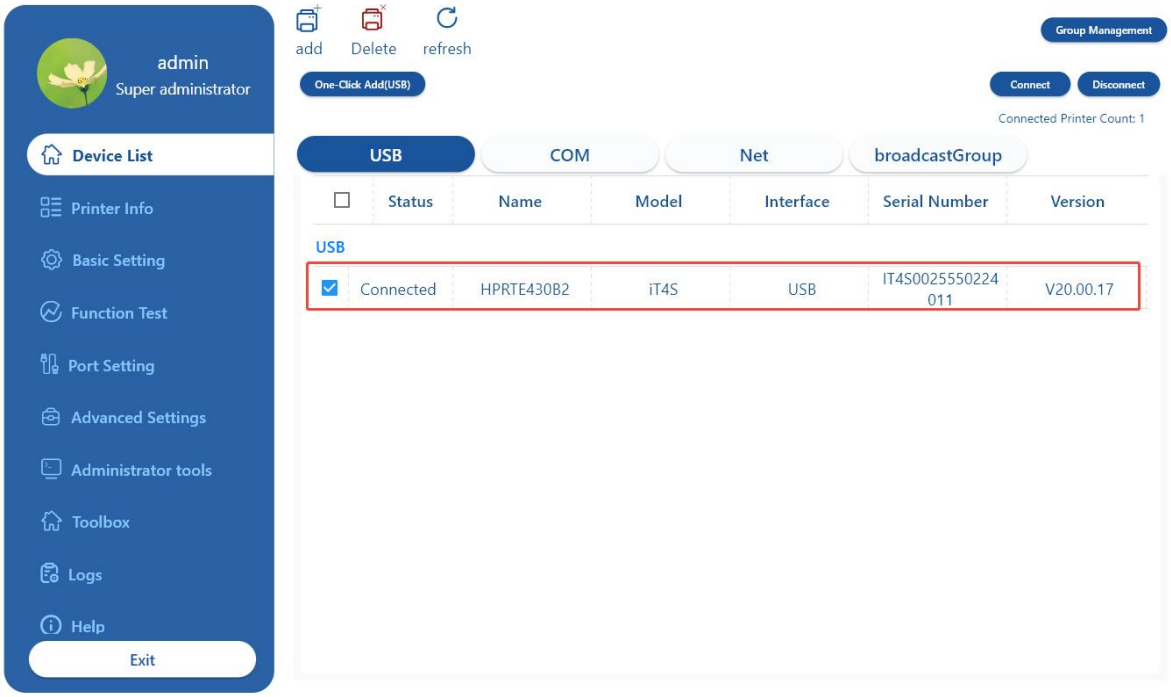
Only administrators/users with the "Add/delete printers" permission can add (USB) devices with one click.
Before you begin: Connect the device(s) you want to manage to the PC via USB.

1) Click on "Device List".



2) Click **One-Click Add(USB)**.



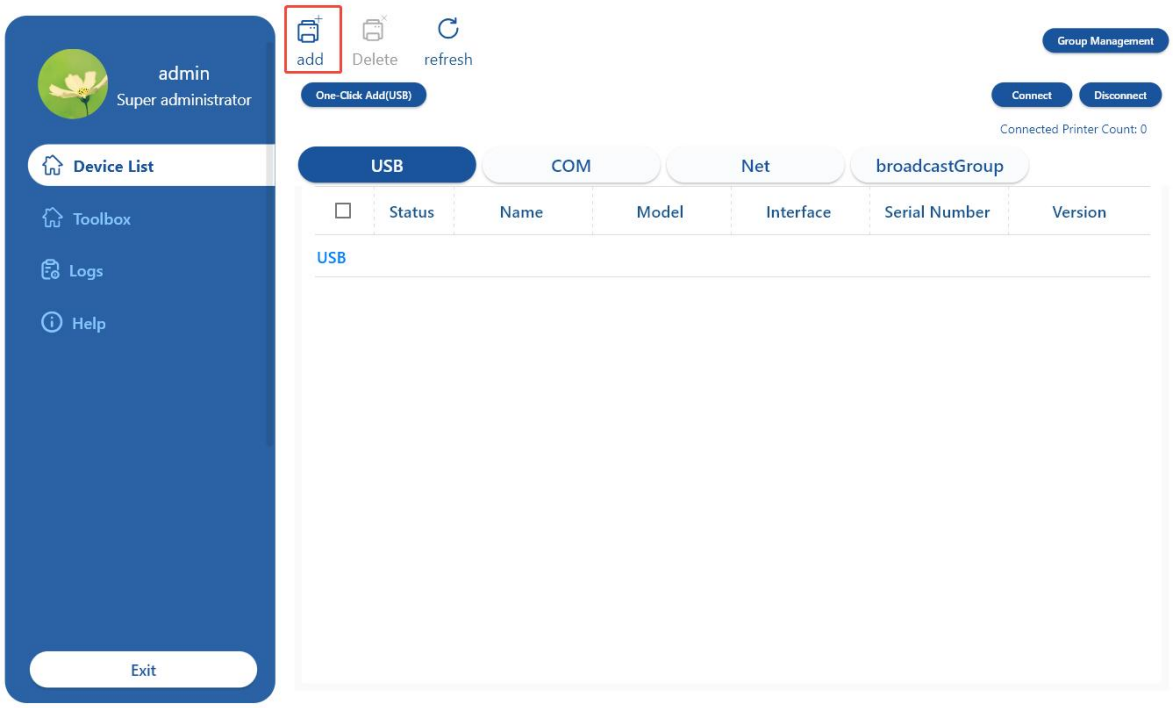


After one-click add, the device will be automatically connected successfully.

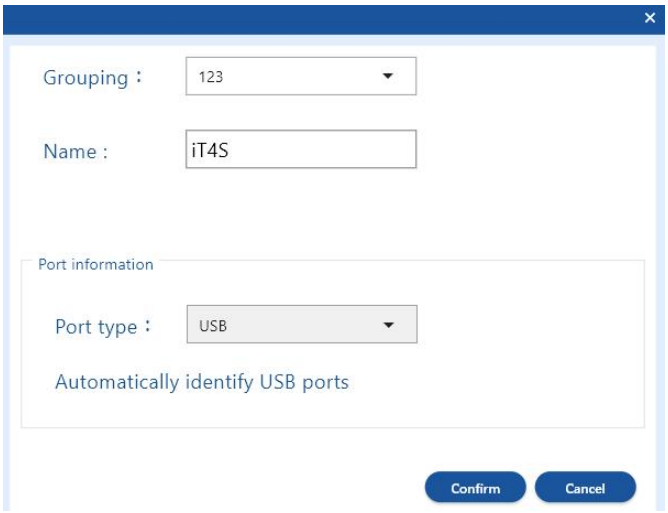
4.3.2. Manually Adding Devices

Only administrators/users with the "Add/delete printers" permission can add devices.
Before You Begin: Please connect the devices you want to manage to your PC.

1) Click on "Device List", then click "add".



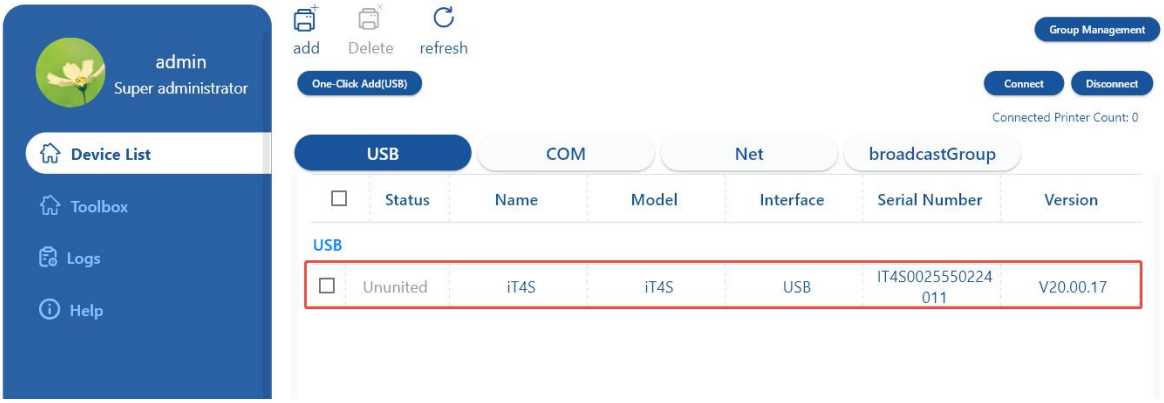
2) After selecting the grouping, entering the device name, and selecting the printer model, click "Confirm".



Note: The device connected to Ethernet or Broadcast port type needs to be connected to the same network segment as the PC. For example, connecting a network cable to the same router, connecting to the same Wi-Fi, etc.
If the system does not recognize the connected device, it will prompt:



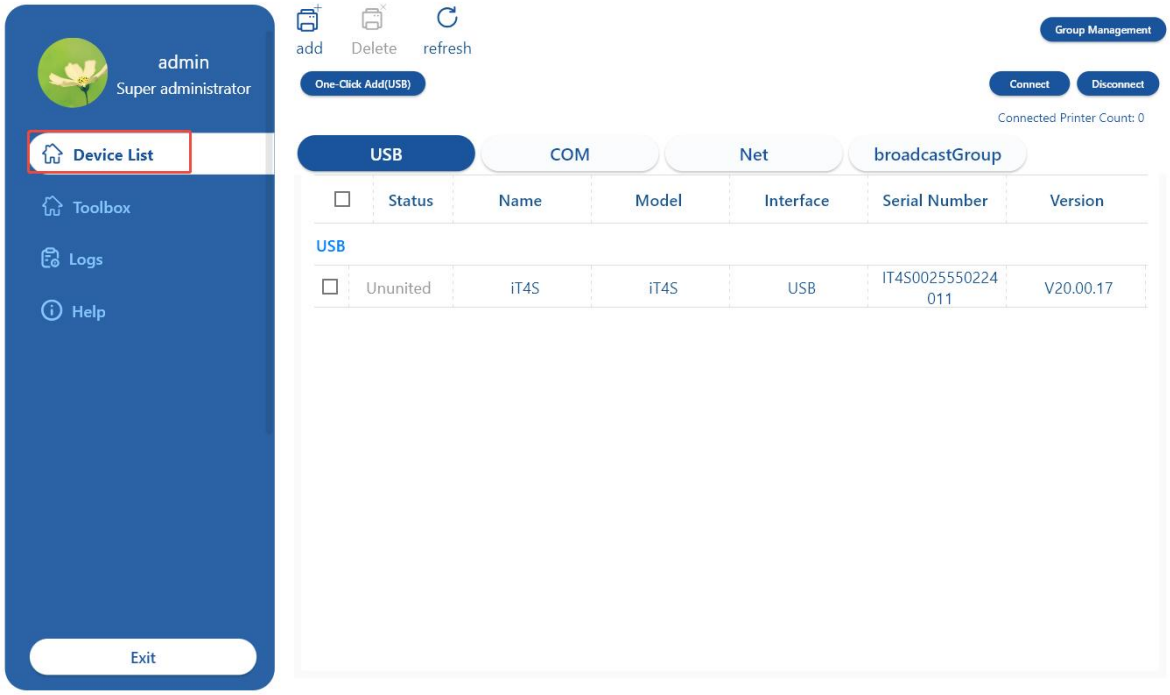
If the system recognizes the connected device, the device will be displayed under the corresponding group:



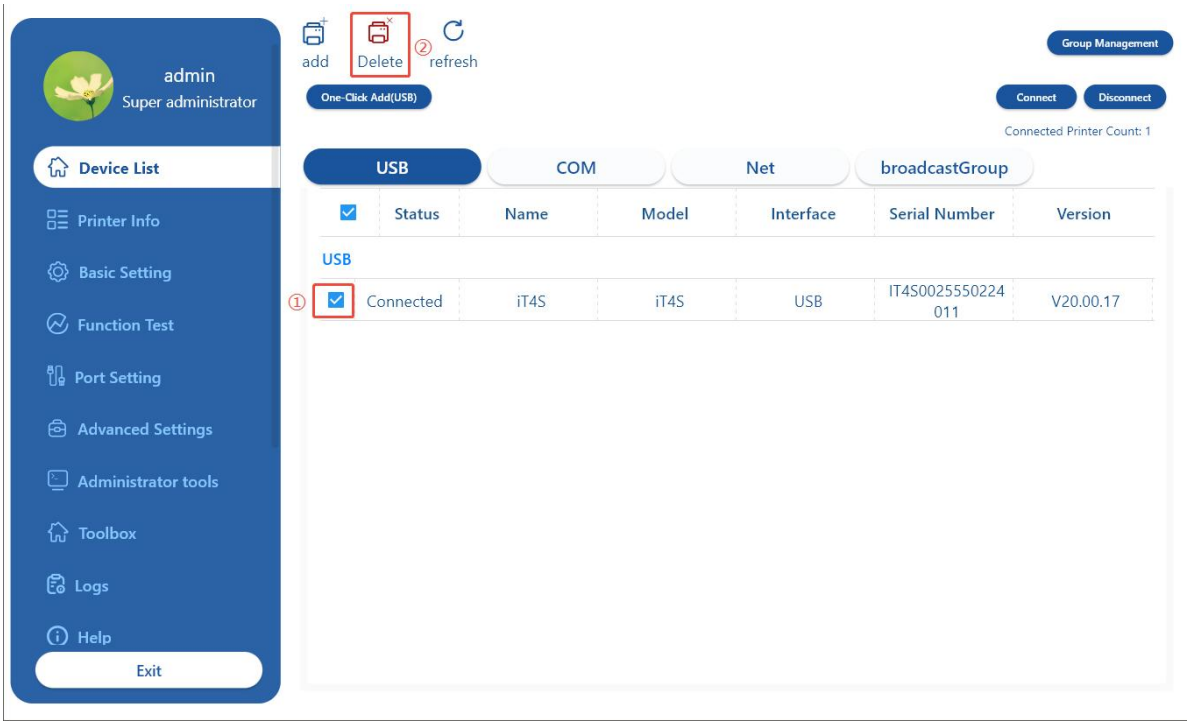
4.3.3. Delete Devices

Only administrators/users with the "Add/delete printers" permission can delete devices.

1) Click on "Device List".



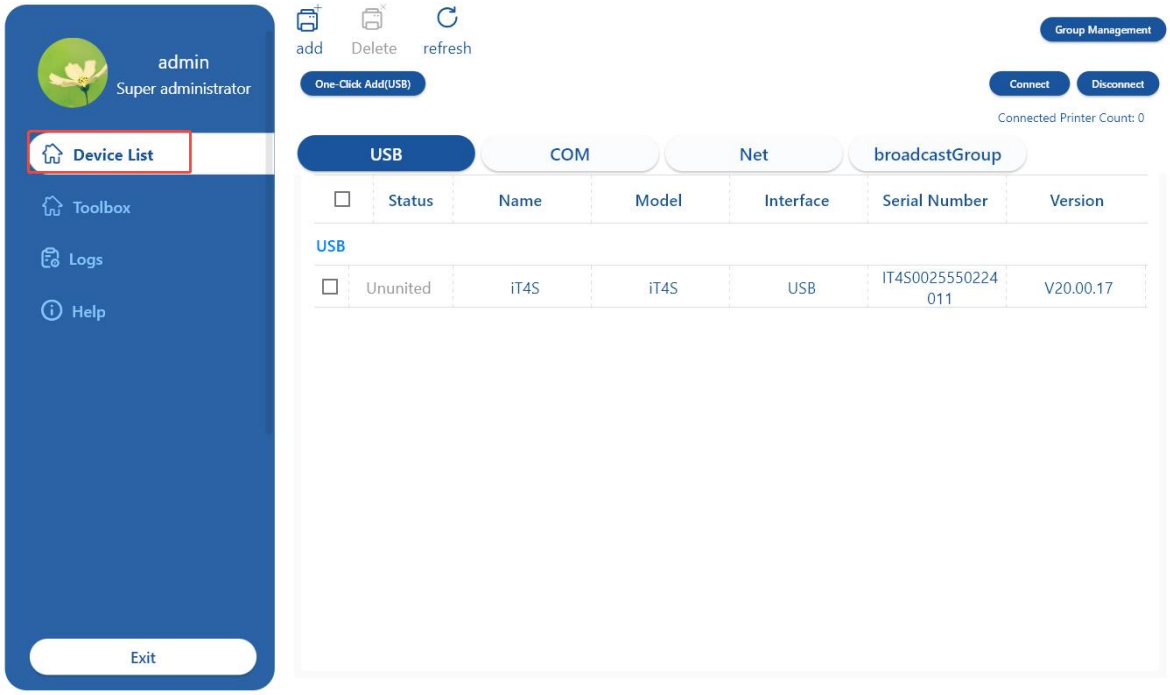
2) Check the device that you want to delete, and then click "Delete".



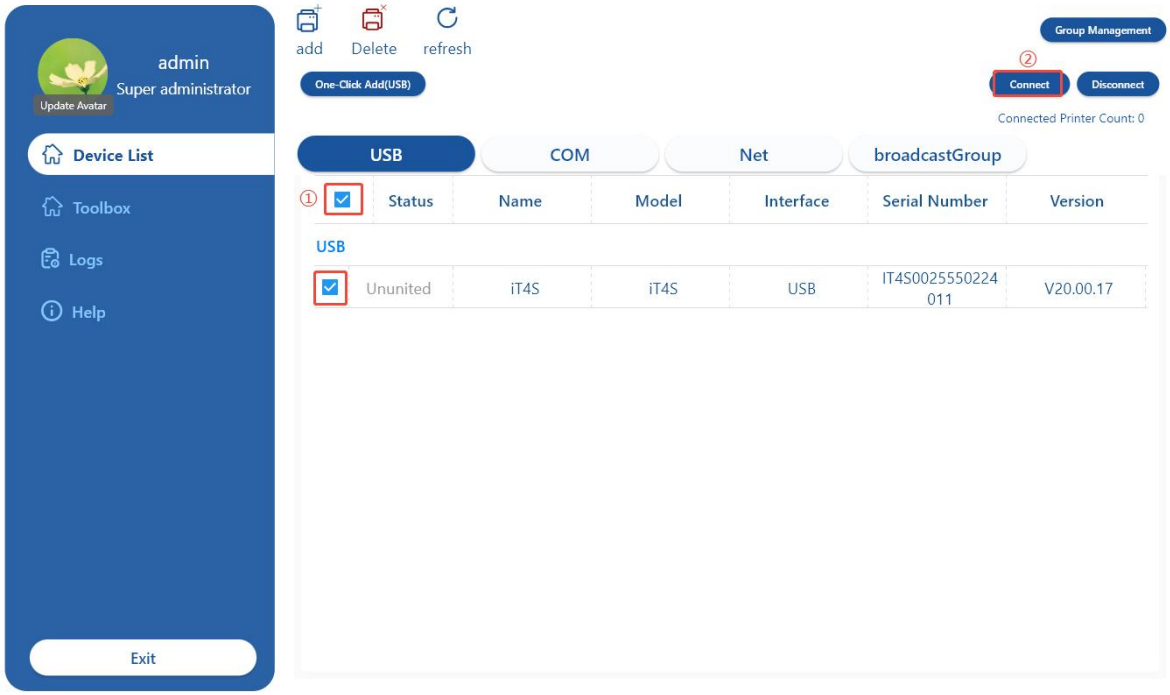
4.3.4. Connect Devices

After manually adding the device, you can select the desired device to connect and use.

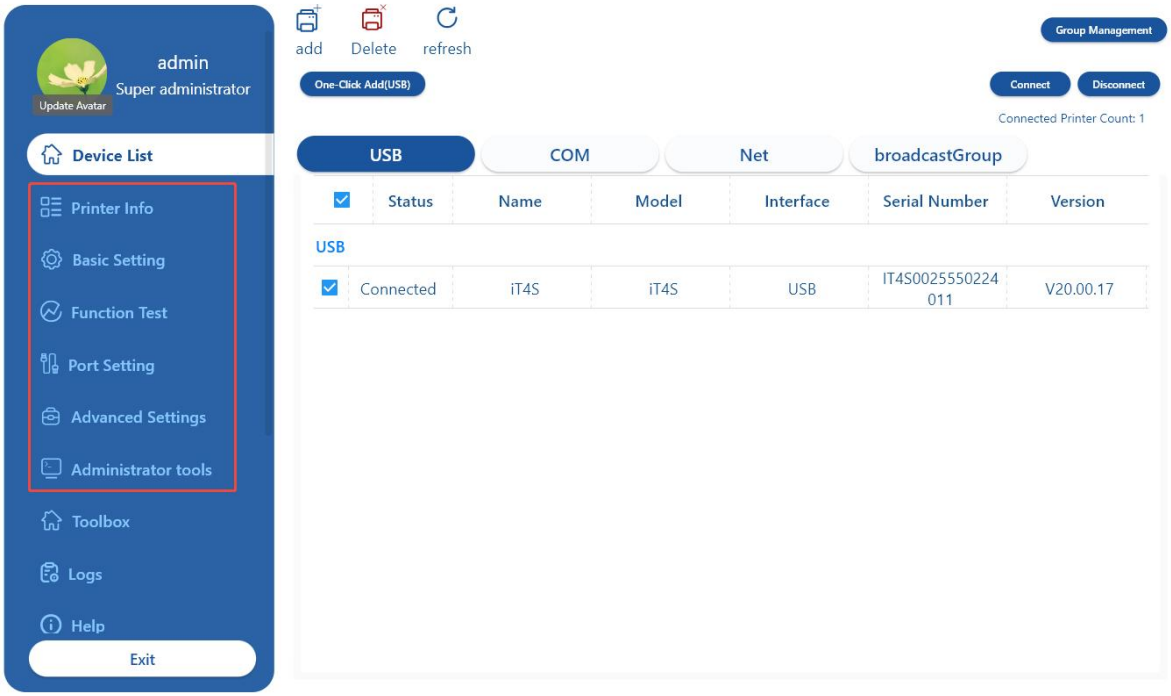
1) Click on "Device List".



2) Check the single/multiple/all devices that need to be connected, and then click "Connect".

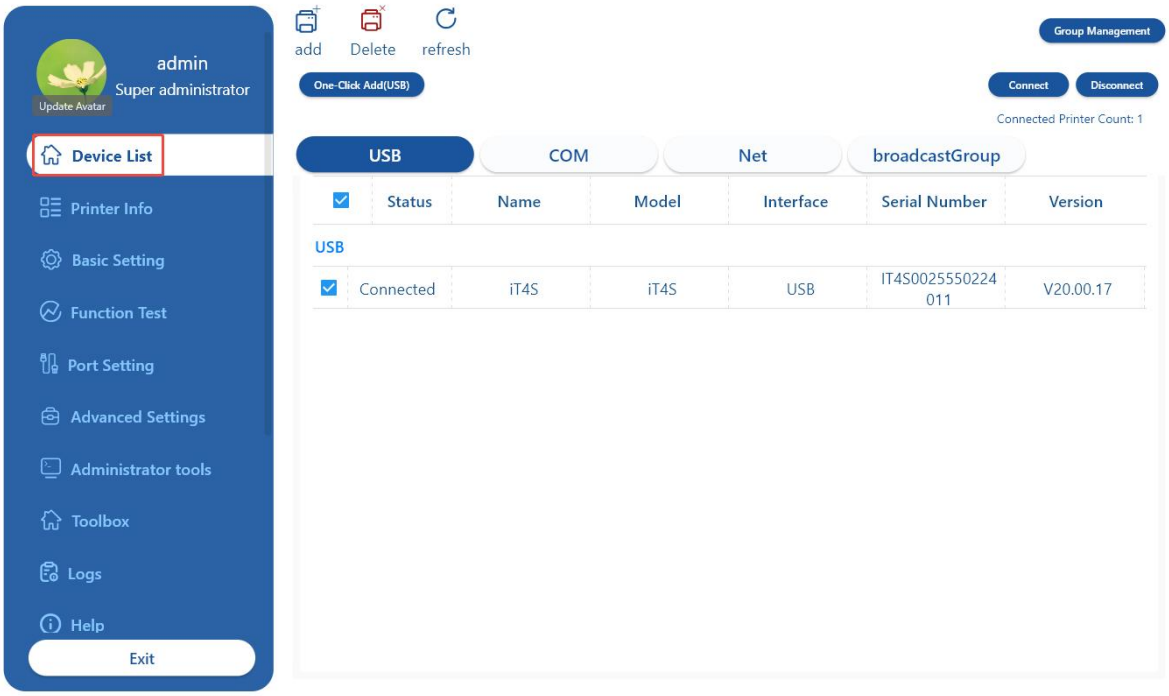


After the device is successfully connected, you can set up the printer. If you connect multiple devices, the settings take effect for all connected devices.
For more information, please refer to Reading Printer Information.

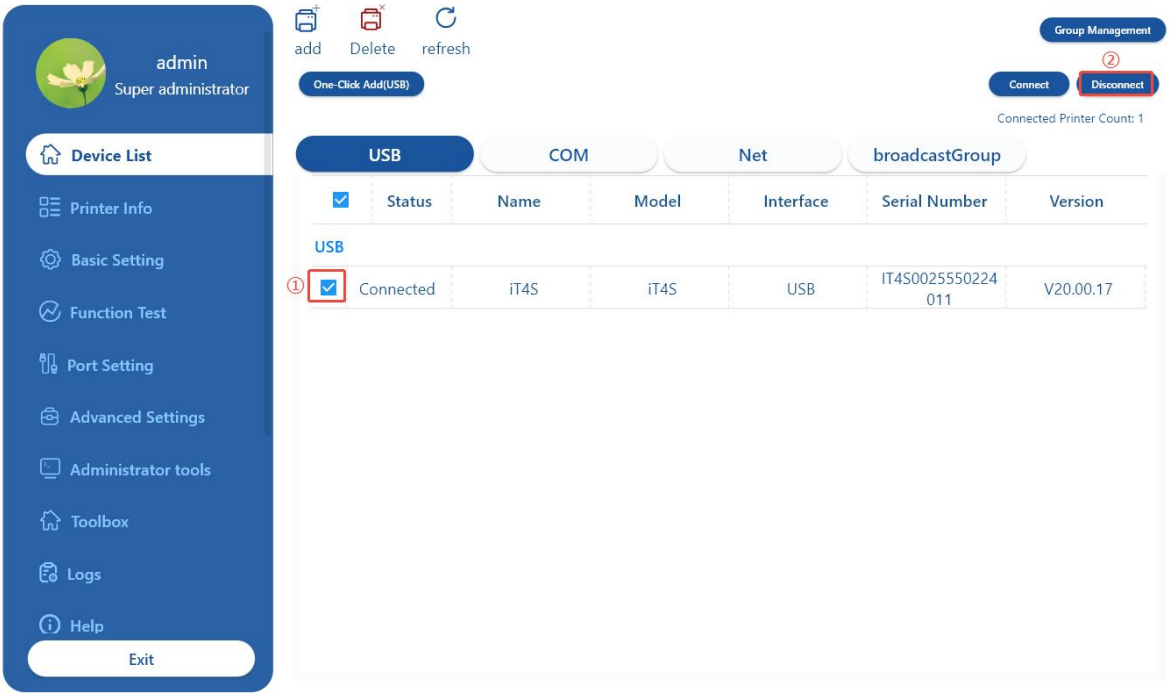


4.3.5. Disconnect Device Connection

1) Click on "Device List".



2) Check the connected device and click "Disconnect".

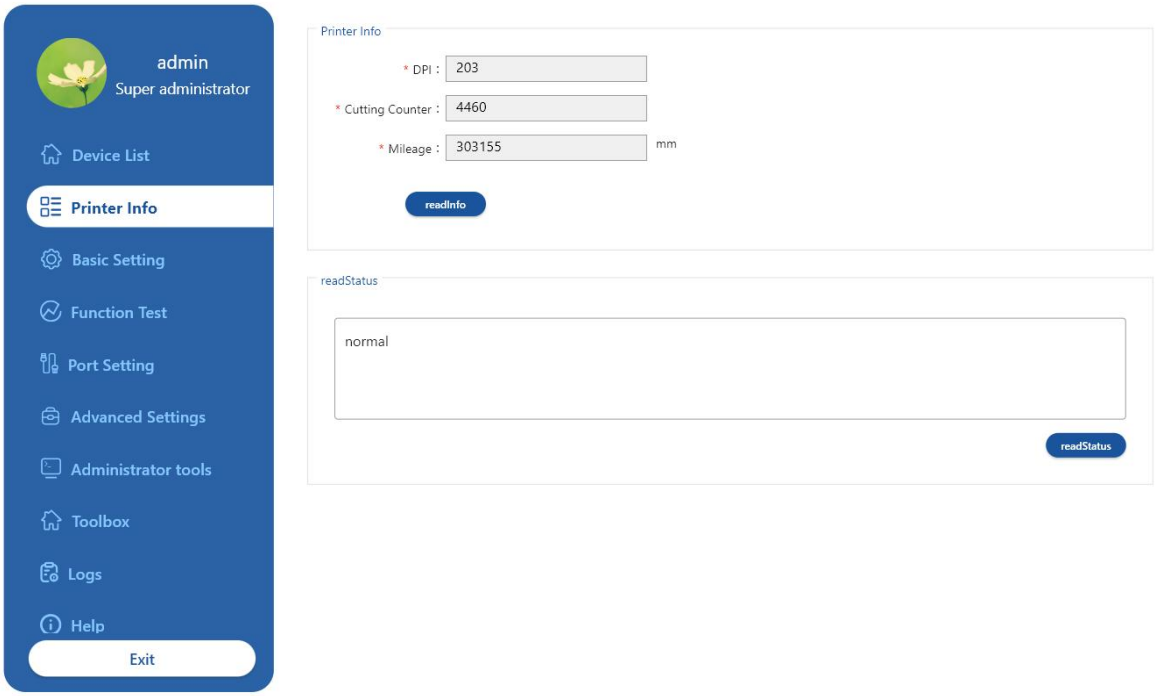


4.4. Read Printer Information/Modify Printer Settings

Only administrators/users with the permission to "Edit printer Settings" can read and modify printer settings.

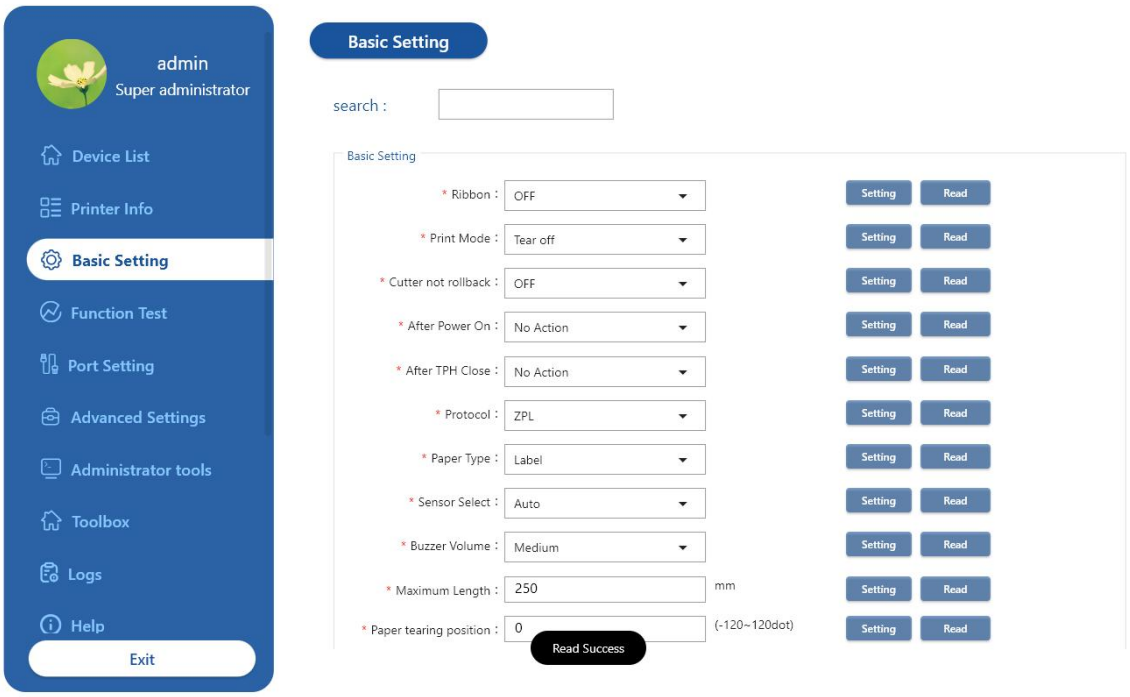
4.4.1. Read Printer Info

1) Click on "Printer Info".
2) Click on "readInfo" or "readStatus".



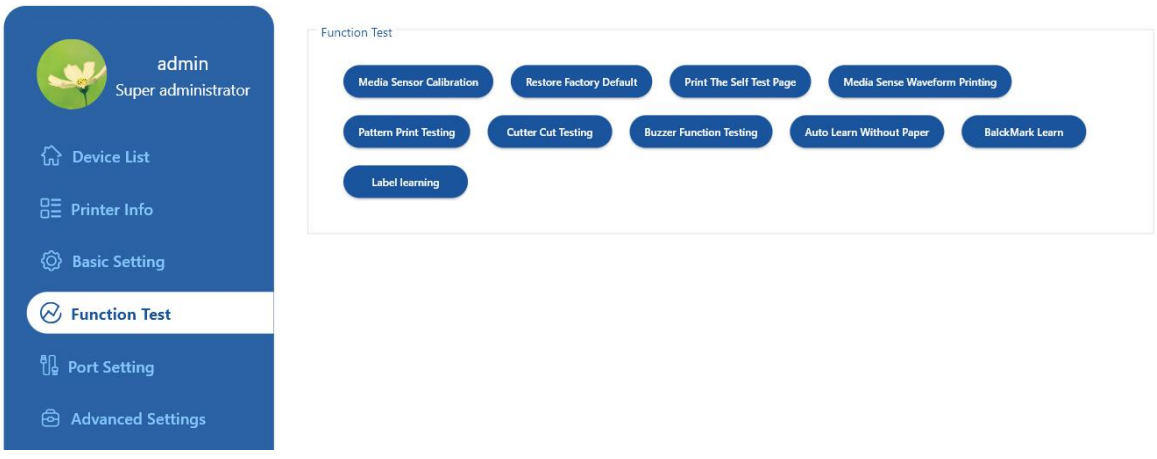
4.4.2. Basic Setting

1) Click on "Basic Setting".
2) You can perform the following actions:
   - Fuzzy search for configuration items.
   - Click "Read" on the right side of the configuration item to load the current printer's settings.
   - Click "Setting" on the right side of the configuration item to update the current printer's configuration.
   - Click "Read" at the bottom to load all the printer's current configurations.
   - Click "Setting" at the bottom to apply changes to multiple configuration items at once.
   - Click "Load" at the bottom to import settings from a local file.
   - Click "Storage" at the bottom to store the current configuration values.



4.4.3. Function Test

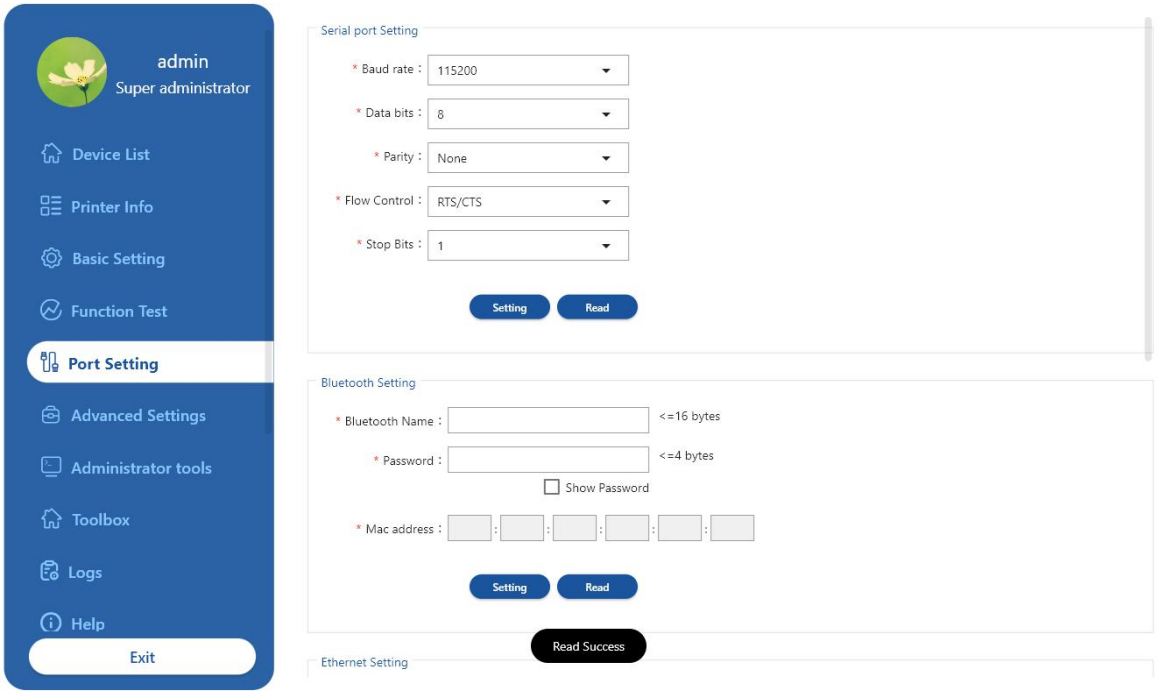
1) Click on "Function Test".
2) Click the corresponding function button to test the function.



4.4.4. Port Setting

You can configure settings for Serial Port, Bluetooth, Ethernet, and Wi-Fi.

1) Click on "Port Setting".
2) You can perform the following actions:
   - Click "Read" to read the port information of the current printer.
   - Modify the corresponding settings and then click "Setting"..

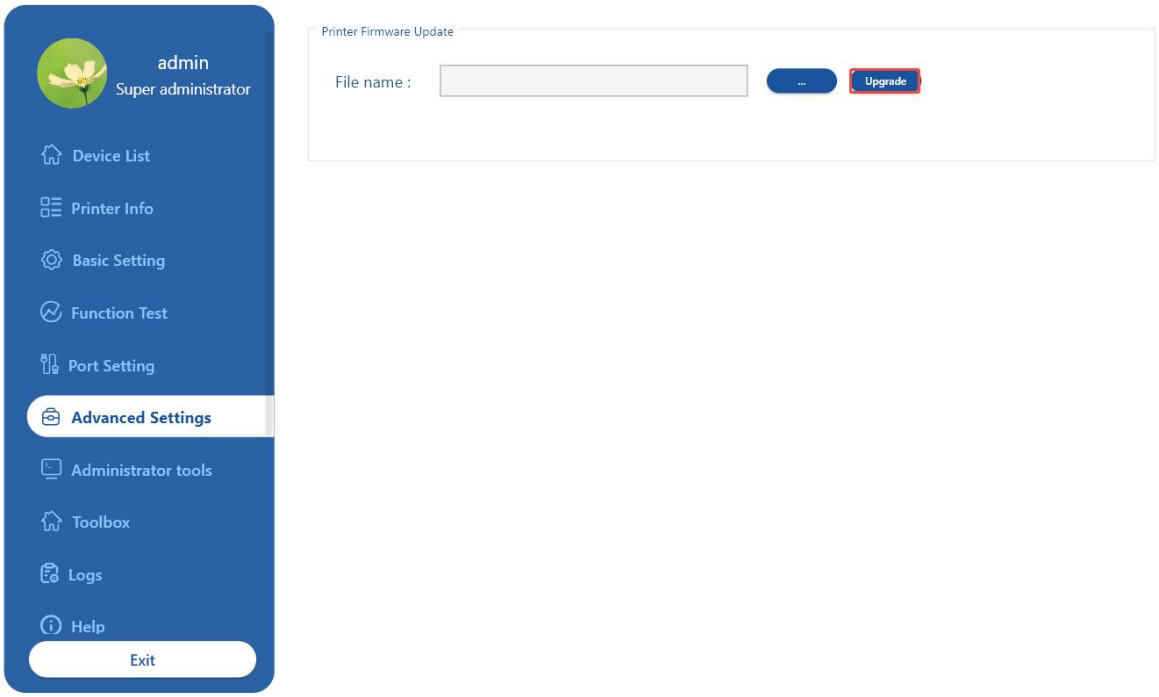


4.4.5. Advanced Settings

In this module, you can upgrade the printer firmware.

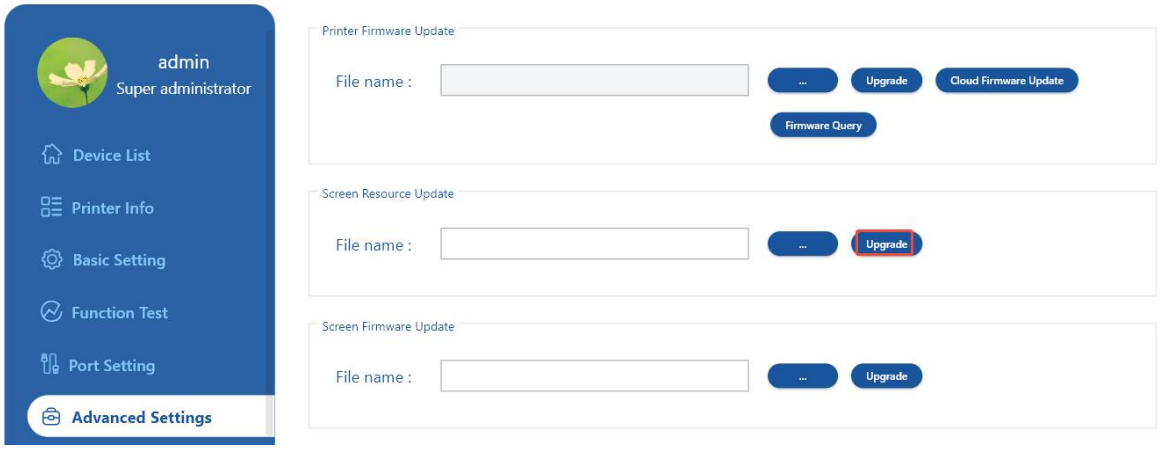
1) Click on "Advanced Settings".
2) Select the firmware you want to upgrade to, and then click "Upgrade".

Note: You can only upgrade the same model at the same time.



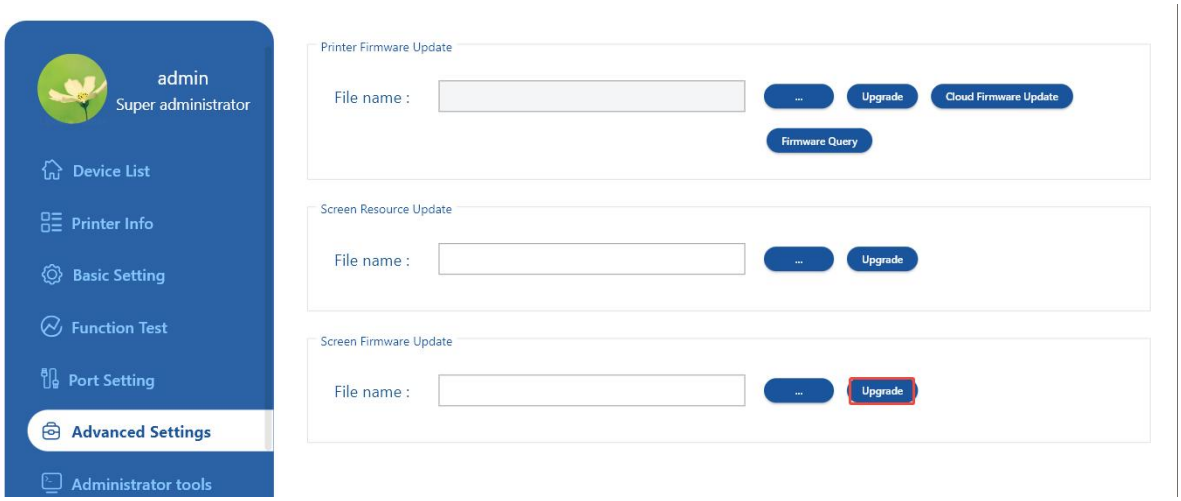
3) Select the screen resource file you want to upgrade to, then click "Upgrade".

Note: This is only applicable to printers with a screen.



4) Select the screen firmware file you want to upgrade to, then click "Upgrade".

Note: This is only applicable to printers with a screen.

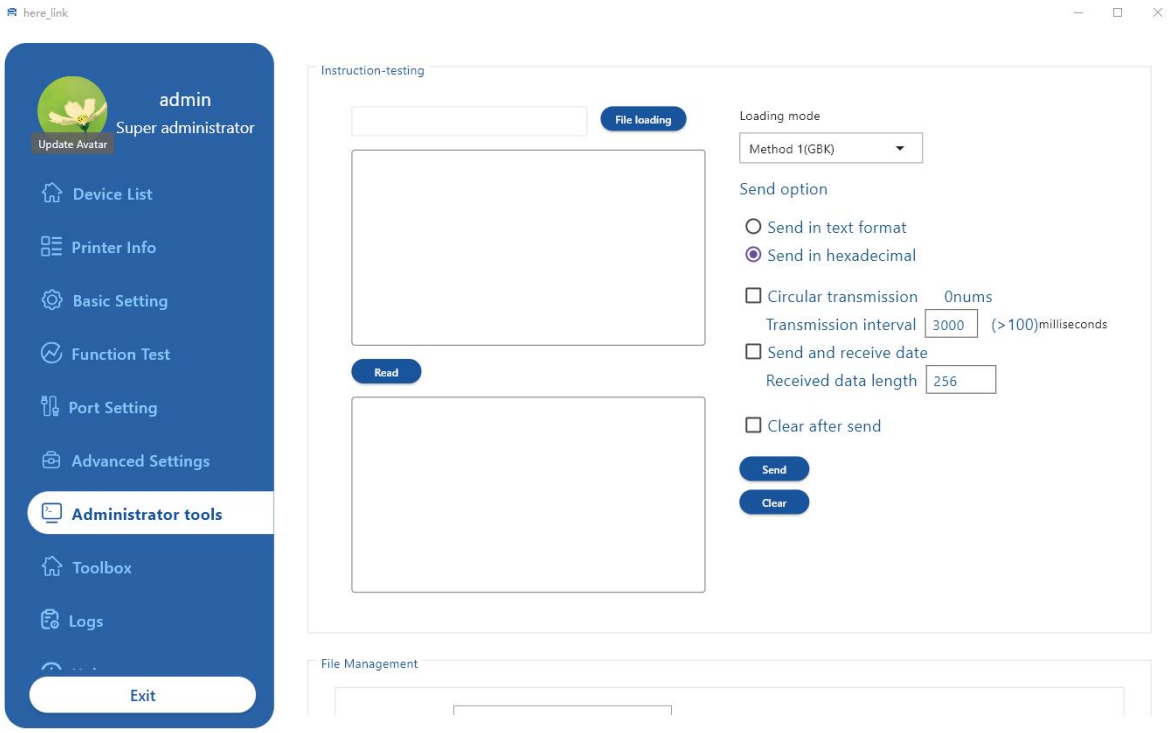


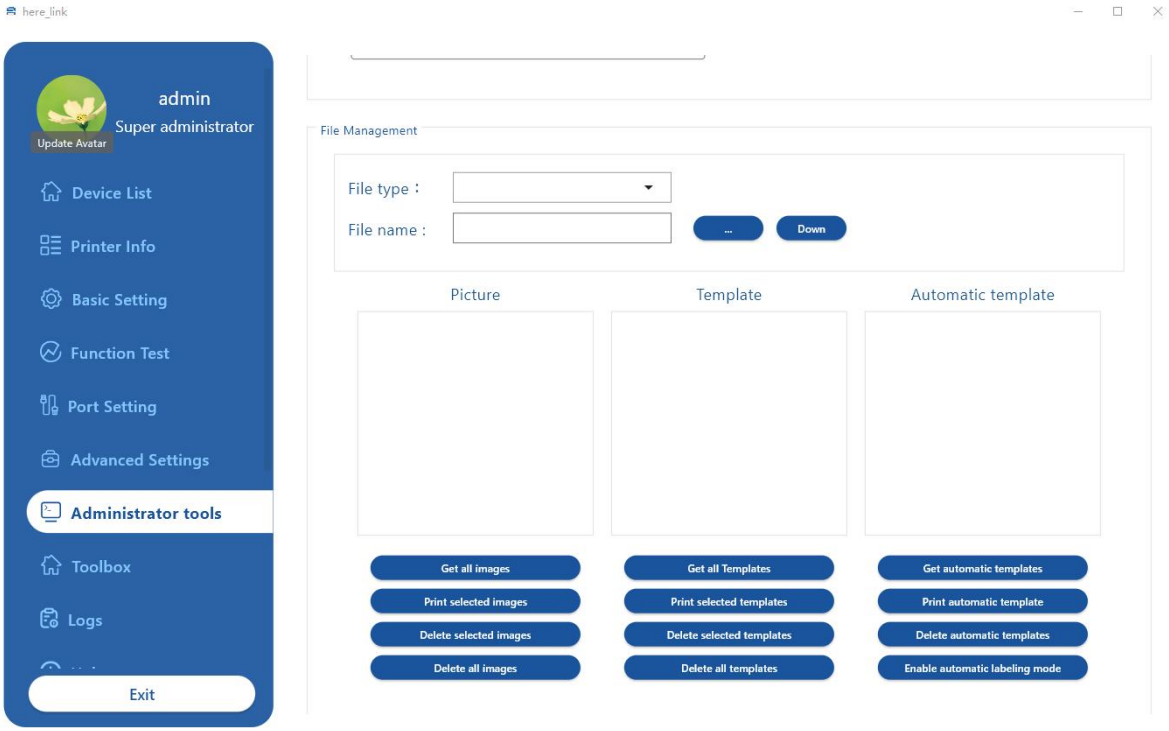
4.4.6. Administrator Tools

In this module, you can perform instruction testing or file management. The manageable file types include: picture, template, automatic template, and font download.

1) Click on "Administrator tools".

2) You can perform instruction testing or file management.



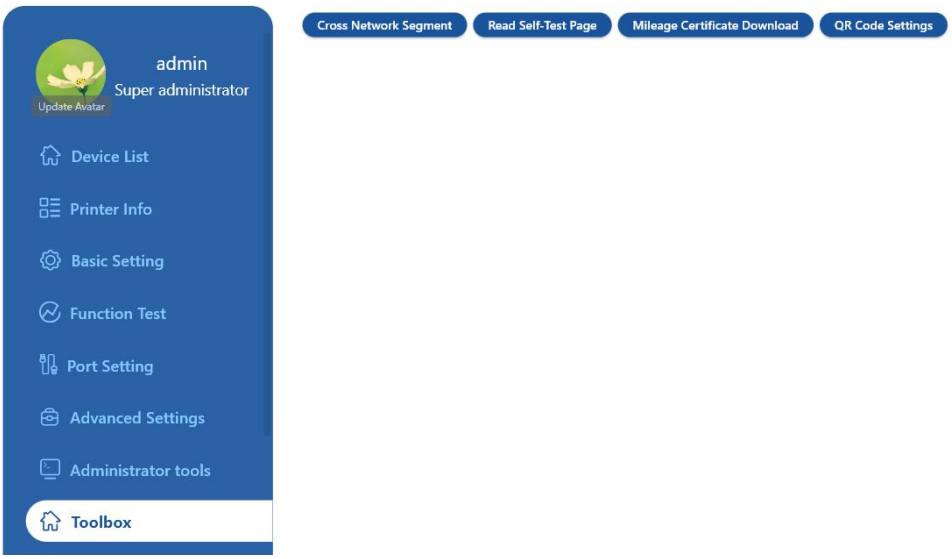


4.5. Toolbox

In this module, you can perform cross network segment settings, read self-test page, download mileage certificate, and configure QR code settings.

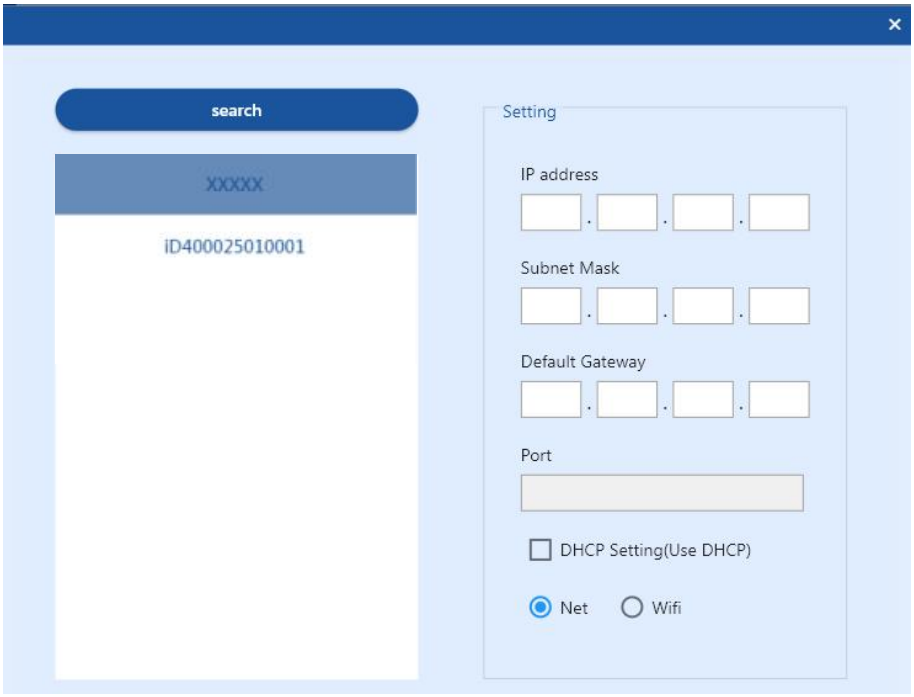
1) Click "Toolbox".

2) Click the corresponding function button to configure the settings.



- Cross Network Segment:

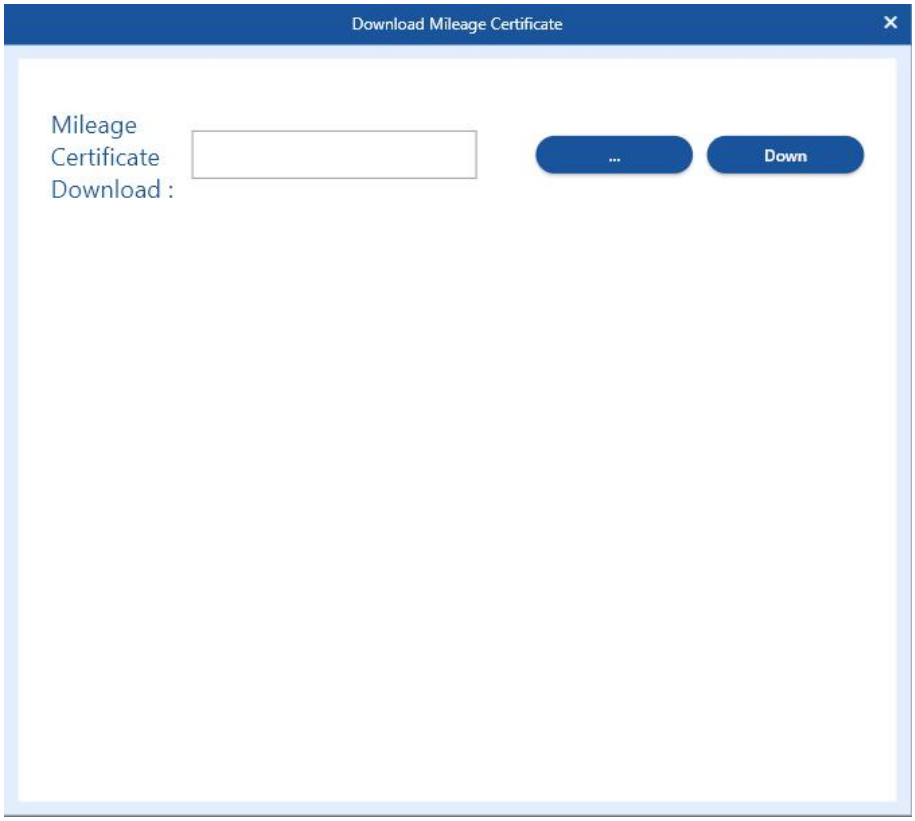
After searching for the SN and MAC addresses of all printers connected to the current network within the same LAN, you can select the corresponding printer to set the IP information.



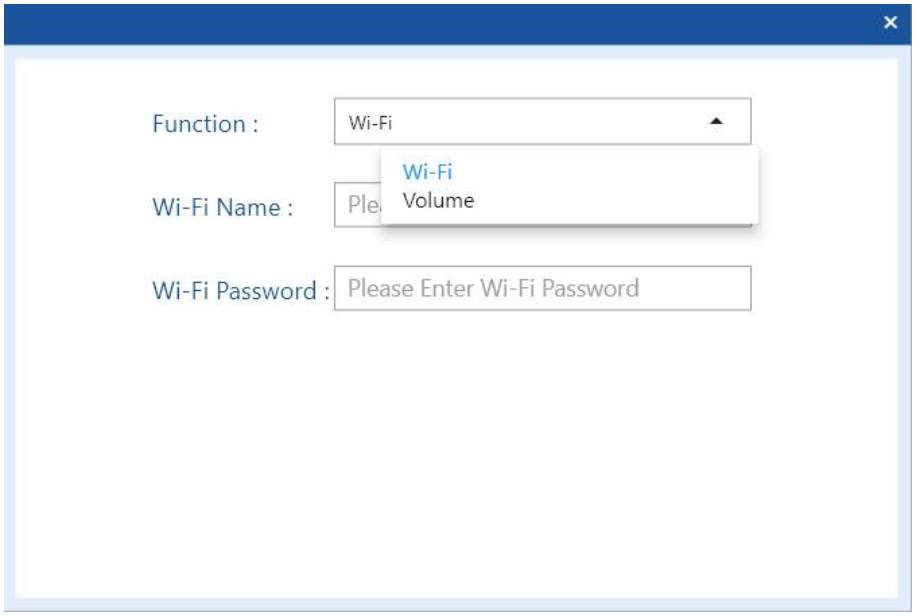
- Read Self-Test Page:



- Mileage Certificate Download:



- QR Code Settings:



4.6. Viewing Operation Logs

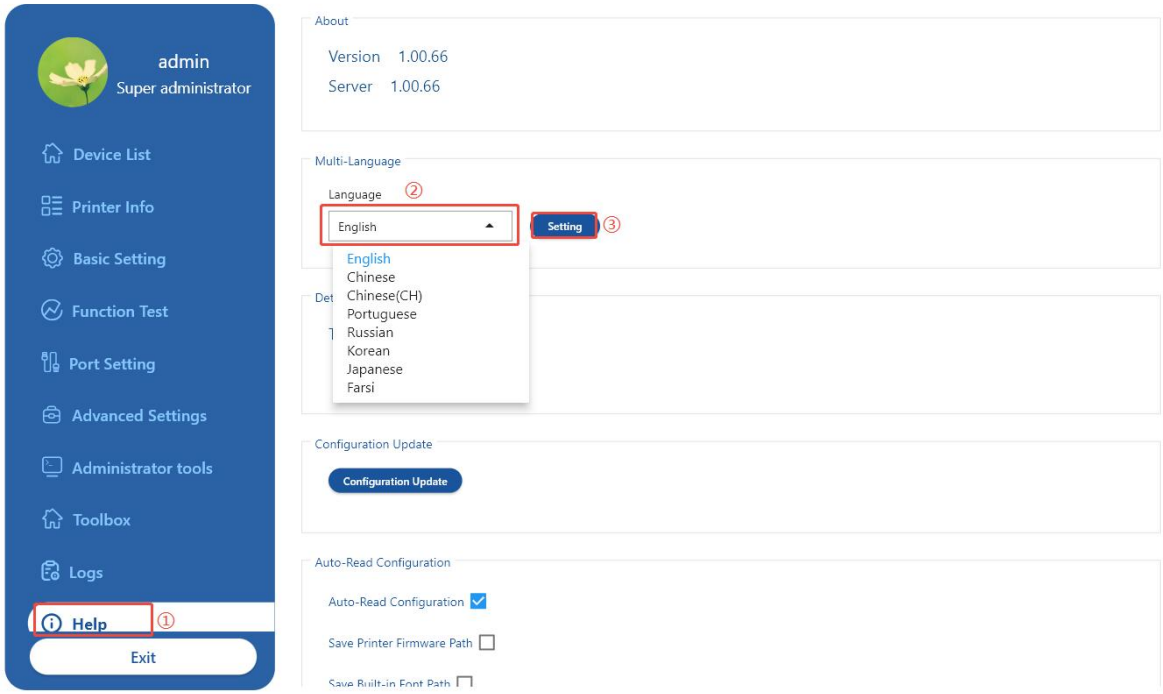
Click "Logs" to view all operation log records.



4.7. Help

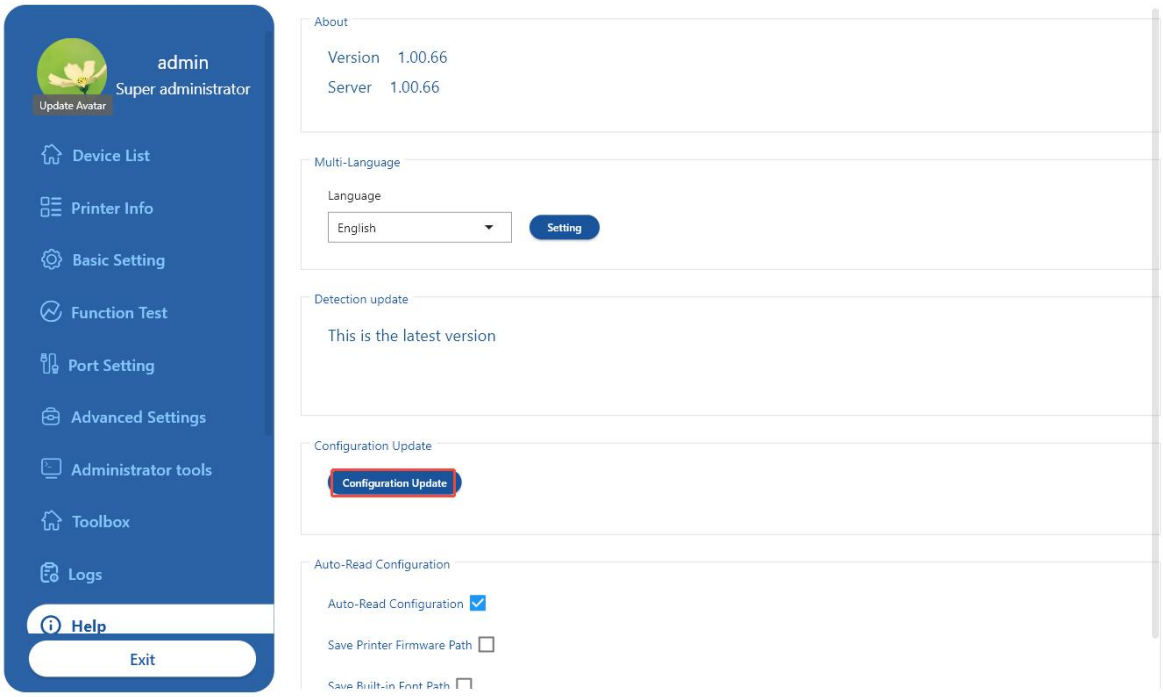
4.7.1.Modifying Display Language

1) Click on "Help".
2) Select the language you want to set, and then click "Setting".



4.7.2. Configuration Update

1) Click on "Help"->"Configuration Update".



Click "Configuration Update" and a detail page will pop up, displaying the quantity and the specific newly added models.

4.7.3. Auto-Read Configuration

1) Click on "Help".
2) Check the settings you want to read.

